

# IN THIS ISSUE:

AIRPORT MANAGER'S MESSAGE

MASTER PLAN UPDATE

AIRPORT POLICE AND FIRE NEWS

LEASING UPDATE

HOLIDAY WRAP-UP

### HIGHLIGHTS:

2014 AIRPORT JOB FAIR

2014 AVIATION GATHERING

#### AIRPORT MANAGER'S CORNER

While we may appear to be in the middle of winter the airport is looking forward to the summer season. We

are expecting to be very busy with all of last year's carriers returning except Virgin America. Based on the proposed schedules we have so far it will be very busy during the "redeye" bank of flights. We are coordinating with the carriers and installing additional infrastructure in the form of "Common Use" capability to be able to handle the rush of flights in the evenings.

Of course before we get to the summer we must continue to ensure the airport is open despite the winter weather. This has been a challenging winter due to the early periods of freezing rain which is very difficult and expensive to handle. During some of those events we were spending up to \$250,000 per day in deicing chemicals and runway sand. Needless to say we were glad to see that weather pattern stop. Snow is also a challenge but the crews are quite skilled and continue to keep the airport open.

In other news, we are just about finished with the Master Plan click here and are already looking to start a Master Plan for Lake Hood. If you are wondering about the importance of Lake Hood check out the economic impact study by clicking here.

Finally we continue our efforts to raise our level of customer service and look for ways to operate demonstrating our core values of Integrity, Enterprising, Excellence and Re-

spect. We are working with our sister airport in Fairbanks as well as the rest of AKDOTPF to continuously improve our processes

We hope you are having a good winter and when you have the opportunity to use our facilities please don't hesitate to let us know what you think by using our online comment form by clicking here.

Cheers! **John Parrott** 

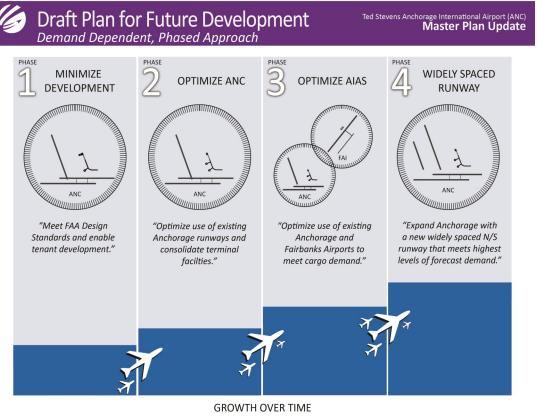
#### ANC MASTER PLAN UPDATE

Ted Stevens Anchorage International Airport (ANC) is entering the final stages of its Master Plan efforts and plans to produce a final report by late this spring. The purpose of this update is to strategically position ANC for the future by forecasting needs and developing alternatives that will keep the airport operating in a safe, efficient and economical manner.

The project goals reflect ANC's need for long-term fiscal sustainability, safe and efficient operation, consideration of environmental impacts, strategic land management planning, and open communication with stakeholders. Recognizing the importance of the Airport to Anchorage and Alaska, ANC engaged in an extremely active public involvement process, including twenty public meetings and over 75 stakeholder meetings and presentations, particularly at key decision points.

A 2012 forecast of aviation demand predicted that ANC will experience slow and steady growth in landings and takeoffs, passenger boardings, and cargo. Approximately 1.4% annual growth in landings and takeoffs was forecast, which would result in approximately 280,000 landings and takeoffs by 2030 (current operations are approximately 219,000). Additional key issues addressed by the Master Plan Update include compliance with new FAA airport design standards, encouraging tenant-funded development, and identification of a plan to replace the 32-year-old North Terminal.

ANC has developed a demand-driven, phased approach Master Plan Update that will enable the airport to respond to a variety of future aviation demand scenarios. Phases are not sequential; projects associated with any given phase may overlap and be implemented as needed due to one or more of the three triggers: growth and congestion; an existing facility's lifecycle; and policy and regulation changes. This chart describes the four phases:



The Master Plan Update recommends consolidating all passenger operations into the South Terminal to provide a consistent, high level of service. A new passenger concourse would be constructed in the South Terminal with new gates that would accommodate domestic passengers and encourage additional international traffic. The North Terminal concourse would be demolished and replaced with aircraft apron parking areas.

Development of a major infrastructure project, such as a new runway, would likely take a decade or more to plan, refine, design and construct. While the Master Plan Update sets the vision for long-term development, it does not constitute approval nor indicate that a need exists today. Prior to implementation of most projects recommended in the Master Plan Update, ANC would be required to conduct an environmental analysis, advanced planning,

preliminary and final design, FAA and airline approval, permitting, and a host of other steps. Proactive monitoring of airport operations, national and international aviation, economic forecasts, and congestion at ANC will enable the airport to take the next steps at the appropriate time.

The demand dependent, phased approach is unique and fiscally responsible. It enables ANC to adapt to an uncertain future and be prepared for a range of future scenarios. If you would like to learn more about the plan or submit a comment to the Master Plan Update team, please visit the project website at www.ancmasterplan.com.

#### ANCHORAGE AIRPORT POLICE AND FIRE DEPARTMENT

#### Training, Training, and More Training

During the first week of January, nine officers from the Airport Police and Fire Department took part in the most realistic firearms training ever. The training was the brainchild of Officer Daniel Juarez, who coordinated all the behind-the-scenes agreements and paperwork over a two year period.

From the classroom to the shooting range, the Airport Police officers were then able to take their skills to the next level. At a facility at Joint Base Elmendorf/Richardson (JBER) and under strictly controlled safety measures, officers entered a building using clearing tactics to safely move from room to room in teams of three and four personnel, while conducting searches and encountering victims and hostages, and confronting hostile combatants. What made this training unique was that this training was "on the move" and members used live ammunition.



- Photo courtesy U.S. Air Force/Staff Sgt. Sheila deVera

"This was a small but very important part of the continuing training we conduct," said Lt. Harry Crippen. "This is as real as it gets. It is a dynamic, moving scenario requiring officers to think on the move while using all their senses to protect the general public while engaging a hostile subject."

The following week, officers supplemented this training with "Active Shooter" force-on-force training with the Alaska State Troopers. Chief Davis said, "This is the world we live in, and it is important that we constantly hone our skills by providing the best training available for our officers." Chief Davis added, "We don't train until we get it right. We train until we never get it wrong."

#### Airport Police and Fire Rings in the New Year with a Life Save!

It seemed like a routine late night New Year's Eve when members of the Airport Police and Fire Department's D-shift responded to the domestic terminal for a report of a man not feeling well.

Within moments, they found themselves performing life saving measures using CPR, rescue breathing, and the automatic external defibrillator (AED). The officers worked together flawlessly providing oxygen via the bag-valve mask, and switching out doing chest compressions. They continued their live saving efforts until Advanced Life Support arrived on scene and provided rapid transport.



Active Shooter Training
— Photo courtesy ANC Police and Fire



At the latest report, the patient was recovering in the hospital. During a shift ceremony, officers were awarded the department's Life Saving Award.

#### LEASING UPDATE

#### Pamper Yourself...The Northern Lights Spa is Open for Business!!!

The Northern Lights Spa offers chair and full body massage; basic manicures and pedicures; shellac and acrylic nails; men's grooming (haircut and shave); women's hairstyling, coloring, and updo's; waxing; and tanning. The Northern Lights Spa also offers a variety of hair and nail products and lotions.



Airport employees receive a discounted price on most services and a 10% discount on products. Stop by for a relaxing massage after a hard day's work (or before if you want to get relaxed and in a good mood before you start your day). Pamper yourself with a manicure and pedicure.



Gift certificates are available. Stop by and take a peek inside.

#### **Dinner with Friends and Family!**

We've been touting the expansion of the Norton Sound Restaurant for months. Well, we are happy to announce that the building permits are complete and construction should begin in February, if not sooner.

The new expansion will offer a taste of Alaska to share with your departing friends and family before they board the plane for home.

Though an agreement with Republic Parking, patrons will be able to receive up to two hours of free parking with a minimum purchase of \$25.00 at Norton Sound! Just show your dated receipt at the Republic Parking window and you'll receive the free parking benefit. This promotion will run through ???



#### Ch-ch-changes!

Currently HMS Host is working with the airport's leasing staff on an Asian restaurant for the Legend's Bar location in the C Concourse. We are diligently working to bring in an Asian concept that we are sure will please both passengers and employees. We are hopeful that a new concept will be open next summer.

HMS Host is also working on a new concept for the current Quizno's location on Concourse C, as well as the Café del Mundo next to Grant Aviation's gate lounge. The current plan is for these two locations to be remodeled and become restaurant/stores offering fresh

homemade soups, salads, and sandwiches and a variety of produce. We feel the availability of fresh produce is important, especially for our regional passengers. We'll keep you posted on the progress of this change.

#### Facelift at Brookstone

Brookstone will be renovating their store in the C Concourse within the next couple of months. The new look will be similar to that pictured below. Don't fret, you'll still be able to purchase your favorite Brookstone products once the store reopens.



#### **HOLIDAY PROGRAMS**

The sounds of choir voices, strings and brass instruments were glorious and joy was spread throughout the airport as local students performed in the ticketing area throughout the holidays.

In all, 23 groups performed at the South Terminal in the month between Thanksgiving and Christmas, most of them from Anchorage area schools. The 2013 Holiday performances were magnificent and brought happiness to airport employees and passengers alike.



-Aquarian Charter School Choir

Thank you all for coming to spread your good cheer, we look forward to seeing you again next year!

- Article and Photos by Travis McMahon



Anchorage Christian School Band



— Gruening Middle School Orchestra

#### FACILITIES HOLIDAYS

Deck the Halls with Boughs of Holly!

You know how the song goes. Chances are, you know from personal experience that putting up all those decorations is a lot of work! Kudos our Facilities section for all their effort decorating the airport terminals over the holidays. In preparing for the holidays, they reclaim lights, bows, trees and garland from storage, get them fluffed and ready for display. All the decorations go up just after Thanksgiving, making the terminal festive and delightful for staff and travelers alike.

This year, there was a brand new addition to the ensemble: a massive snowflake light sculpture was suspended in the atrium area inside security, overhead of all arriving passengers in the South Terminal. "We needed something large and light for that space, anything else would go unnoticed," explains Jennie Gomez, Custodial Services Supervisor. "I really think it adds a lot to the festive mood of the area, and our staff had a great time figuring out how to put it together and suspend it safely."

Anchorage resident and frequent airport visitor Lois Hansen wrote, "Whoever put up the airport Christmas decorations did a fabulous job. The decorations themselves were just beautiful. This season was a Winter Wonderland at the airport. Thank you on all counts for you and your staff's part in making Christmas at the airport so obvious and gorgeous."

Larry Swanson, Facilities Section manager said, "It means a lot to get such a nice letter. A lot of what our section does goes unnoticed, so we really appreciate a guest taking the time to let us know that she appreciated our work!"

Thank you, Lois, for making our day with your wonderful letter!

#### 2014 AIRPORT JOB FAIR & AFM/HVAC POSITIONS

## GOŁYOUTEGNICOTEMOVAING!

Ted Stevens
Anchorage
International
Airport

Job Fair



# 10 a.m. to 3 p.m. Saturday, March 22, 2014

Ted Stevens Anchorage International Airport,

North Terminal

No cost to attend! Free parking!

For more info, call (907) 266-2119.











A proud partner of the americanjobcenter network

Sponsored by Alaska Department of Labor and Workforce Development, Ted Stevens Anchorage International Airport, FAA Aviation Education, Alaska Department of Transportation and Public Facilities, and Northern Air Cargo.

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We are an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

Each year we look forward to working with our concessions, airlines and other service providers to present the annual job fair. The event, which is cosponsored by the Alaska Department of Labor and Workforce Development, the Federal Aviation Administration, Northern Air Cargo and the Alaska Department of Transportation and Public Facilities, features approximately 30 exhibitors and attracts nearly 1000 job seekers each year.

This year, the Anchorage Airport is recruiting for heavy equipment drivers for Airfield Maintenance and qualified technicians in heating and ventilation for our Facilities section.

These are career opportunities with the State of Alaska, which offers competitive salary and benefits packages.

The airport is looking for aviation and airport related businesses to participate as exhibitors in the fair. To learn more and to receive a registration form, please email Travis McMahon at travis.mcmahon@alaska.gov.

Want to help promote the event? Posters for the job fair are available at the 4th floor Managers Office, call Brian at 266-2119 to receive them.

Stay up to date on Airport Projects:

Part 150 Noise Study project website: http://anc150study.com/

Master Plan project website www.ancmasterplan.com

#### 2014 AVIATION TRADE SHOW!

Mark your Calendar!

Alaska Airmen's Association's Great Alaska Aviation Gathering May 3 and 4, 2014.

Admission is free, and so is parking, so come to the FedEx Hangar for this all ages event!

Click here <u>for more information about the event</u>.



# GREAT ALASKA AVIATION GATHERING